
Report for councillors: CCTV performance - operated by SDC

Issued to: Town Council Meeting 21st June 2021

Purpose of Report

To update the meeting on the latest position with regards CCTV coverage of Burnham & Highbridge.

Background

This town council annually contributes £15,000 towards Sedgemoor District Council's CCTV provision across both Burnham & Highbridge. The agreement for the contribution was entered into in 2013. There was no SLA and there does not appear to have been any agreement of terms other than the financial contribution.

The CCTV system itself is problematic and includes some faulty hardware/ old analogue cameras. SDC is in the process of replacing the faulty/ old hardware, but, due to the layout of the Burnham system, it is difficult to upgrade to HD without '*significant financial investment*'. SDC intends to replace all analogue cameras with digital '*over the next few years*'.

Engineers are currently on site in the CCTV office replacing the video management system (the operating system), this will take approximately 3 weeks to complete and will enable better operation of the hardware on external sites. Burnham is the first location to be upgraded.

The CCTV as at 24/05/21 is operating as follows:

134 - High Street – Not working

Update as at 24/05/21: To be replaced once Pier Street camera has been replaced. Replacement will permit wireless signal to the cameras on the Esplanade (Wireless via Jetty) and the Pier St camera (wireless to Pier St if trees don't block the signal (will be cut back subject to ant TPO)). This will give scope to increase coverage in the area if desired by SDC in the future.

136 – High street/Pier Street, Removed as column rotten, not working

As at 24/05/21: SDC has received a quote from BT to upgrade a circuit on Pier Street to be able to handle HD IP cameras, plus quote to replace the column. CCTV operators are waiting for authority from SDC management to progress. No date available.

137 – B&M Car Park by Café, working

Replacement HD IP camera complete.

138 – Love lane – working

139 – Victoria Street Not working

SDC has ordered new HD replacement for installation (affected by delay on imports)

140 – Esplanade by the pier, Not working

It is proposed that the camera will be swapped for a working analogue camera until such time as new HD can be installed – no date, subject to availability of working analogue (these cameras become available once another site has been upgraded with HD).

141 – Esplanade by the church, Working

142 – Church Street HBR, Working

146 – Manor Gardens, Not Working

147 – Manor Gardens, Not Working

As at 24/05/21: SDC plans to use analogue cameras recovered from other sites to get the coverage back to somewhere acceptable until such time as all hardware is upgraded with HD - no date, subject to availability of working analogue (these cameras become available once another site has been upgraded with HD).

148 – Jetty on the esplanade, Working

149 – Marine Drive, Not working

As at 24/05/21: SDC ordered HD replacement. (delay on imports)

150 – Market Street HBR, Working

Financial implications

£15,000 annual contribution to SDC CCTV service.

Policy implications

Financial Regs: All members and officers are responsible for obtaining value for money at all times

Corporate Plan: Pillar 1 (1.4) *Ensure responsible financial management and clear direction in all aspects of the Council's responsibilities.*

Options/Recommendations

It is recommended that the council considers taking a policy position that all future financial contributions/agreements are secured through written terms, such as by way of contract, service level agreement or memorandum of understanding (for one-off projects).

Please be aware that an instalment of £7,500 is now due to be paid for the CCTV provision. CCTV operators have been most helpful in explaining the current position, but no response has been received from SDC CCTV management as to the consequences of the town council disputing this payment.

Report author: *Sam Winter, Town Clerk*

Report Date: 15th June 2021
