This website is run by Burnham-on-Sea & Highbridge Town Council. We want as many people as possible to be able to use this website. To help people use the site, you should be able to:

- Change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- Navigate the website using just a keyboard
- Navigate the website using speech recognition software
- Listen to the website using a screen reader
- The text and pictures will reflow when you change the size of the browser window

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

Technical information about this website's accessibility

Burnham & Highbridge Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Non accessible content

The content listed below is non-accessible for the following reasons.

The older PDFs and Word documents don’t meet accessibility standards - for example, they may not be structured so they’re accessible to a screen reader. This doesn’t meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations don’t require us to fix PDFs or other documents published before 23 September 2018 if they’re not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards and, on request, we will consider supplying inaccessible documents in an alternative format.

There may be pages with Read more / click here links. See WCAG 2.4 Success Criterion 4.4 (Link Purpose (In Context))

There may be some pages where there are stray end tags. See WCAG 2.1 success criterion 4.1.1 (Parsing).

Some images on the website pages may not have a text alternative, so the information on them isn’t available to people using a screen reader. See WCAG 2.1 success criterion 1.1.1 (non-text content). We plan to add text alternatives for all images by September 2020. When we publish new content, we’ll make sure our use of images meets accessibility standards.

How we tested this website

This website was tested both manually and automatically prior to the writing of this statement. The tests were carried out by the Design Hive using WAVE https://wave.webaim.org/.

What to do if you can't access parts of this website

If you need information on this website in a different format, like accessible PDFs, large print, easy read or audio recording please contact us:

- email: info@burnham-highbridge-tc.gov.uk
- call: 01278 788088

We'll consider your request and get back to you within 7 days.

If you can't view the map on our 'contact us' page, please call or email us for directions.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, complete contact us:

- email: info@burnham-highbridge-tc.gov.uk
- phone: 01278 788088

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, you can contact the Equality Advisory and Support Service (EASS) via its website https://www.equalityadvisoryservice.com or contact its advice line on 0808 800 0082, textphone:0808 800 0084

Contact us

The Old Courthouse
Jaycroft Road
Burnham-on-Sea
TA8 1LE
Phone: 01278 788088

This statement was prepared June 2020.
Updated June 2026.